

# Welcome to your new billing statement.

## 1 Account Number & Payment Due Date

This is your 13-digit account number and the date your payment is due.

## 2 Account Pin

You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

## 3 Contact Us

Flexible options to help you reach us.

## 4 Summary

Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

## 5 Messaging Center

Important account information or news from Wave.

## 6 Payment Coupon & Balance Due

Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

## 7 Payment, Charges & Usage Detail

These sections detail your payments received during the last statement period, currently monthly charges, and any usage charges.

## 8 Taxes, Surcharges & Fees

Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Wave for details.

**coastcom**  
by wave

**Service Location:**  
123 Main Street  
PO Box 123  
Anytown, USA 12345-6789  
Account PIN: 123456

Page 1 of 5  
**Customer Name:** Bill Sample  
**Statement Date:** 08/25/2019  
**Account Number:** 7201-0123456-01  
**Payment Due Date:** 09/25/2019

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**IMPORTANT MESSAGES**

**Upgraded Billing System is Live!**  
We've upgraded our billing system to bring you more convenience, awesome features and easier access to your account.

If you haven't already done so, please set up your new online MyWave account today! [my.wavehome.com](http://my.wavehome.com)

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**Reach Coastcom by Wave**  
**Website:** [www.coastcom.net](http://www.coastcom.net)  
**Telephone:** 1-866-248-9857

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**PREVIOUS CHARGES**

Previous Bill Amount	100.00
Payments Received	-100.00 CR
Balance Forward	0.00

**CURRENT CHARGES**

Bundled Services	105.85
High Speed Internet	15.00
Taxes, Surcharges & Fees	13.15
Total Current Charges	134.00

**Total Amount Due: \$134.00**

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.

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Connect With Us On Social Media!

Please detach and return below portion with your payment

**coastcom**  
by wave

3700 Monte Vista Parkway, Bethel, WA 98621

**ADDRESS SERVICE REQUESTED**

7201-0123456-01  
BILL SAMPLE  
123 MAIN STREET  
ANYTOWN, USA 12345-6789

**REMITTANCE SECTION**

**Account Number:** 7201-0123456-01  
**Billing Date:** 08/25/2019  
**Due Date:** 09/25/2019  
**Total Amount Due:** \$134.00  
**Amount Enclosed:** \$

Please put your account number on your check and make payable to: WAVE  
We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are accepted at a local office or payment center near you.

WAVE  
PO BOX 31001-2714  
PASADENA, CA 91110-2714

**coastcom**  
by wave

Page 3 of 5  
**Customer Name:** Bill Sample  
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**PAYMENTS**

The payments listed were received prior to that statement date at the top of the page. All payments received after this date will appear on your next statement.

Date	Description	Amount
08/29	Payment Received - Thank You!	-100.00 CR -\$100.00 CR

**BUNDLED SERVICES**

This section contains monthly phone services.

Date	Description	Amount
08/29-09/28	High Speed 250 Local Phone	105.85
		\$105.85

**HIGH SPEED INTERNET**

This section contains monthly data services.

Date	Description	Amount
08/29-09/28	Modem with standard WiFi Includes Wireless Networking	15.00
		\$15.00

**USAGE**

312-555-1212	Type	Min	Amount
	Local	19.0	0.00

**TAXES, SURCHARGES & FEES**

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website [www.wavehome.com](http://www.wavehome.com).

Description	Amount
Internet	Sales Tax 2.06
Telephone	911 Service Fee 0.32
	Federal USF Charge 0.28
	Gross Receipts Assessment 0.02
	USF Charge 0.28
	911 Equalization Surcharge 0.06
	Municipal Charge 1.15
	Sales Tax 0.54
	Sales Tax 0.88
	Subscriber Line Charge 6.50
	USF Charge 0.21
	Sales Tax 0.83
	<b>\$13.15</b>

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