Auto-Search Method (recommended)

The Auto-Search Method scans through all of the codes in the TWC remote control, one at a time, allowing you to identify the correct code. Follow these steps.

1. Turn on your TV and set it to the proper channel (3 and 4) or the HDMI input to match the output selected on the back of the adapter.
2. Point the remote control at the adapter, press and hold the PROG button for three seconds or until the LED turns on.
3. Press the CH+ button to automatically search for codes. The remote control will transmit a new code every 1.5 seconds, and the LED will blink at the same time. When your TV turns off, the remote control has found a valid code.
4. Press the TV button immediately to store the code and exit search mode.
5. To confirm that you have successfully programmed your remote, press TV POWER. If your TV turns on, your remote is ready to use.

Note: If your remote does not control your device after following the steps above, try the Manual method.

Manual Method

You can set up the TWC remote control by entering a code that corresponds with your device's brand. Using the filters below, select a device and a corresponding brand to see applicable codes. If your brand is not listed, please open the PDF version of the manual to find your code then follow the instructions below.

Select a device: TV Select the device brand: Select One

TV Codes:

Find your device codes using the dropdown options above, then follow these steps.

1. Turn on your TV.
2. Press and hold the PROG button until the LED turns on.
3. Press the TV button. The LED will blink once and remain on.
4. Point the remote at your TV and enter a code for your brand. If the code is valid, the LED will blink twice and the code will be retained. If the code is invalid, the LED will blink three times, and remain in programming mode. You can either input another code or cancel programming by pressing the TV POWER button.
5. Verify that the correct code has been selected by pressing the TV button. Your TV should power off.

Note: If your remote does not control your device after following the steps above, try the Auto-Search Method.
Remote Pairing (Digital Adapter)

Your TWC remote is pre-programmed to work with your Digital Adapter in IR (infrared) mode, which uses the normal "line-of-sight" signal between the remote and the adapter. If you plan to use it that way, no pairing is required.

If you want to place your adapter out of sight, you can utilize the RF option, which requires that you pair the remote to the adapter. Once paired, your remote will work with that adapter only.

1. Press and hold the PROG button for three seconds or until the LED turns on.
2. Press the INFO button. The LED blinks slowly to indicate the device is in pairing mode.
3. The Digital Adapter will prompt you, via a message on your TV, to enter a unique number. Note: If the numbers entered are incorrect, the adapter will prompt you that the pairing is successful. If the numbers entered are incorrect, the adapter will prompt you that the pairing has failed and to try again until the correct code is entered.
Digital Adapter Remote: Cisco-HDA-RF2.2

Link to information: