

INSTALLATION AND OTHER CHARGES

ONE-TIME CHARGE

Activation Fee	\$9.99
Professional in-home installation	\$79.95
<i>Non-standard installation may require additional fees.</i>	
Customer Equipment Hookup (Tivo, DVD, DVR, VCR)*	\$39.95
Technician Visit**	\$79.95
Home Networking Install (per 2nd, 3rd & 4th Computer or Device)***	\$20.00
Payment convenience fee (per occurrence)	\$6.95
<i>Includes charges for phone payments made directly to a Wave representative. Does not apply to payments made online, via auto-pay, in person, by mail or through the automated phone system.</i>	
Late fee	\$4.75- \$6.00
<i>Added on day 47 of delinquency and every 30 days thereafter</i>	
Non-Pay Service Restoral fee	\$40.00
<i>Includes cost to have services restored after termination due to failure to pay for such services</i>	
Return Check Fee	Up to \$30.00
Auto Pay CC Denial Fee	\$25.00
Bill Copy Request Fee	\$5.00
Western Union Fee	\$2.95
Unreturned equipment (varies by equipment type)	\$65 - \$500

*This charge is in addition to installation or technician visit fee

** After initial installation, additional fees may apply for technician visits to the home and may be in addition to other one-time charges. This fee applies for technician visit to evaluate, repair, transfer, reconnect, and/or upgrade existing services, in-home education and missed appointments (customer not home).

*** Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. Wave certified home networking device required. Each standard home networking installation must be within 150 feet of the Wave certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing. This charge is in addition to installation or technician visit fee.

Rates effective October 1, 2021. Some restrictions may apply. All Wave prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative On DEMAND and/or Pay-Per-View charges. Unless otherwise noted, the listed taxes, surcharges, and fees are neither government mandated nor a tax, surcharge, and/or fee imposed on you by the government. They are either a fee and/or surcharge Wave assesses and retains. Not all channels and features are available in all areas; check for availability in your area. Any additional services, such as equipment, premium channels and other tiers of service are subject to an additional charge and subject to change. Additional charges apply for taxes, fees, surcharges, equipment, activation and installation that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Programming, channel location and packaging subject to change. Leased equipment must be returned to Wave if service is cancelled. See our online disclosure at Wavehome.com for information about services offered in your area. WA RESIDENTS: Price excludes 2% Regulatory Administration Fee. The names, images, and logos of featured programs are the property of their respective owners. ©2021 WaveDivision Holdings, LLC. All Rights Reserved.

Internet download speeds may vary and are not guaranteed. Observed speeds may vary based on device, connection, & other factors outside of Wave's control. Gig Internet offers speeds up to 940 Mbps. Certain equipment may be required to receive up to 940 Mbps speeds. Internet speeds of up to 940 Mbps, may vary due to conditions outside of network control, including customer location and equipment, and are not guaranteed. Data transfer usage includes both downstream/download and upstream/upload activity. Data transfer usage allotment upgrades may be added to your service for \$10/month. Data transfer usage beyond total allotment in a month is subject to additional charges. Visit wavehome.com/usagepolicy for complete details. **Price does not include Internet Infrastructure fee of \$6.97/month which is subject to change.** Internet Infrastructure Fee helps defray costs associated with building and maintaining Wave's fiber rich broadband network, as well as the costs of expanding network capacity to support the continued increase in customers' average broadband consumption. This fee is neither government-mandated nor a tax, fee or surcharge imposed by the government; it is a fee that Wave assesses and retains. Internet modem required.

Applicable franchise, PEG, utility, E911, Universal Service Fund, and other fees and taxes may apply. Services are subject to terms and conditions of Wave's subscriber agreements, use policies, and other terms and conditions. Streaming apps may not be available in all regions. © 2021 Xperi. All rights reserved. TiVo and the TiVo logo are registered trademarks of TiVo Brands LLC. © 2021 WaveDivision Holdings, LLC

wave

PRODUCTS AND PRICE LIST CHANNEL LINE UP Garberville



1-866-WAVE-123 ▶ gowave.com

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HIGH SPEED INTERNET SERVICE

MONTHLY CHARGE

High Speed 100* \$69.95
Up to 100 Mbps down. 400 GB monthly data allotment included. Allotment upgrades available.

High Speed 500* \$89.95
Up to 500 Mbps down. 1 TB monthly data allotment included. Allotment upgrades available.

Gig Internet* \$99.95
Up to 940 Mbps down. Unlimited Data Plan included.

*Available speeds and data allotments vary by area. Price does not include Internet Infrastructure Fee of \$6.97/month which is subject to change.

^Observed speeds may vary. / *Excludes surcharges and fees / *Equipment Extra

ADDITIONAL INTERNET SERVICES/EQUIPMENT

MONTHLY CHARGE

Modem service* \$18.00
Includes internet modem only.

Modem + Standard WiFi** \$20.00
Includes internet modem and wireless router.

Enhanced Whole Home WiFi \$10.95
Includes 1 base eero and 1 eero Beacon. **Requires:** Modem service.

Whole Home WiFi Beacon \$5.00 ea
Additional eero Beacon. **Requires:** Modem service and Enhanced Whole Home WiFi.

eero Secure + \$9.99
Expands eero's built-in protection to keep personal info, connected devices & kids safe online

Unlimited Data Plan \$20.00
Available with top two speeds. After 2 TB of usage, Wave may slow data speeds for network management

Double Data Plan \$10.00
Double the standard data allotment.

TiVo® Stream 4K~ \$2.99
Online streaming device. May be added to High Speed 100 and above. 4K compatible TV, Equipment, and internet connection required to view 4K content.

*Modem Rental only required if subscriber does not provide and use own modem.

**Standard WiFi available for EBB & Internet First ONLY

~All Wave TiVo services/products require Wave Internet service. Availability of third-party content subject to certain fees may apply. TiVoboxes must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature, due to the use of copy protection mechanisms under the FCC's encoding rule (47 C.F.R. 76.1904). © 2021 Xperi. All rights reserved. TiVo and the TiVo logo are registered trademarks of TiVo Brands LLC.

TV SERVICE

MONTHLY CHARGE

Start with Local TV service, add the content you choose, and select Wave equipment for every TV

Local Broadcast TV* \$68.57
Access to local networks. Required for all levels of service tiers/packages.

*TV stations levy a monthly fee for carriage of their content of \$26.97 which is subject to change:

PREMIUM CHANNEL CONTENT

MONTHLY CHARGE

HBO \$19.00
Includes HBO family of channels

HBO Max \$14.99
HBO Max app

Cinemax \$18.50
Includes Cinemax family of channels

SHOWTIME and TMC \$19.00
Includes SHOWTIME and TMC family of channels

STARZ \$17.00
Includes STARZ ENCORE family of channels

PHONE SERVICE

MONTHLY CHARGE

Unlimited Phone \$34.95
Unlimited local and domestic long-distance calling to 50 states, Guam, Puerto Rico, U.S. Virgin Islands, and international calls to Canada. Additional Unlimited lines available at \$28.95/month per line (up to 3 lines total). Includes Voicemail and 15 calling features, including Caller ID, Call waiting, Call Forwarding and more.

A subscriber line fee of \$6.50/month applies. Per toll charges and international long-distance rates apply. Visit wavehome.com for more information on calling features and international long-distance rates.

A 2% Regulatory Administration Fee applies to telephone services. This fee is assessed by Wave to recover the cost of complying with certain federal, state, and/or local impositions related to voice service. It is a monthly charge to defray a portion of the fees paid to support government programs such as Telecommunications Relay Service and Local Number Portability, along with other charges assessed by the FCC, and additional indirect costs associated with administering and complying with government programs. This charge is not a customer tax or fee assessed by a government agency. Please visit wavehome.com for country-specific usage rates.

SERVICE AND PROTECTION

MONTHLY CHARGE

Residential Service Protection Plan \$5.00
Comprehensive protection plan for inside wiring, equipment and customer education.

CHANNEL LINE UP

BASIC

- 2 KBVU-FOX
- 3 KIEM-NBC
- 6 KVIQ-CBS
- 7 AH7
- 8 KECA-MyTV
- 9 TBS
- 11 TV Listings
- 12 KGO-TV-ABC
- 13 KEET-PBS
- 14 Spike
- 15 Freeform
- 16 USA Network
- 18 A&E
- 19 Discovery
- 20 CNN
- 21 FOX News
- 22 HLN
- 23 MSNBC
- 24 Weather Channel
- 25 NewsNation
- 26 ESPN
- 27 Golf Channel
- 28 ESPN2
- 30 FS1
- 31 FX
- 32 National Geographic
- 33 TNT
- 34 TCM
- 35 AMC
- 36 Hallmark Channel
- 37 FXM
- 38 BBC America
- 39 QVC
- 40 Animal Planet
- 41 Disney Channel
- 42 Nickelodeon
- 43 Cartoon Network
- 44 TV Land
- 45 History
- 46 TLC
- 47 Comedy Central
- 48 Syfy
- 49 HGTV
- 50 truTV

- 53 NBC Sports Network
- 54 Outdoor Channel
- 55 MTV
- 56 Food Network
- 57 Travel Channel
- 58 Free Speech TV
- 59 OWN
- 60 E!
- 61 Oxygen
- 62 WE
- 63 C-SPAN
- 64 C-SPAN-2
- 65 TBN
- 66 CMT
- 67 VH1
- 68 IFC
- 69 LMN
- 77 Sundance

PREMIUM CHANNELS

HBO

- 5 HBO
- 70 HBO2
- 71 HBO Signature

CINEMAX

- 72 CINEMAX
- 73 MareMAX

SHOWTIME/TMC

- 74 THE MOVIE CHANNEL
- 75 SHOWTIME
- 76 SHOWTIME 2

STARZ/STARZ ENCORE

- 78 STARZ
- 79 STARZ ENCORE
- 80 STARZ ENCORE WESTERNS

Channel line-up subject to change.
Visit wavehome.com for your latest line-up.