

## More Choice and Control on Your TV

Combine the best TV and web entertainment in one convenient place—the TiVo Central™ screen.

### Tons of TV On Demand & Web Video Titles

Choose “Find TV, Movies and Videos” from the TiVo Central™ screen.



Choose from thousands of hit shows from your favorite networks whenever you want. Most shows are available for free. Or, watch blockbuster hit movies. It's simple and easy and all done from the comfort of your couch.



Netflix has thousands of movies and TV episodes available on demand. With a Netflix unlimited streaming membership, you can watch it all instantly.



Anything that's on YouTube is now on your big screen! Watch the latest viral videos, or browse one of 12 categories like **Music Videos**, **Education** or **Pets**. Select the **Settings** icon to sign in to your YouTube account so you can access your online playlists and channel subscriptions through TiVo.

### Internet Radio & Photo Sharing

Choose “**Music & Photos**” from TiVo Central.



If you listen to Pandora on your computer, tablet or smartphone, you can link your accounts and play your favorite music on the best speakers in the house.



Enjoy photos that your family and friends uploaded to the web and shared with you. Or watch a slideshow to relive your latest family vacation right on your TV. TiVo makes it easy with Picasa.



## Enjoy More Freedom with the FREE TiVo App

Watch TV instantly anywhere in your home. Discover new shows you'll love. Access your DVR and schedule/manage recordings on the go.

### Easily Find Shows & Movies

Tap on the **What to Watch** icon or the **Browse** icon in the bottom menu on the app for great TiVo recommendations to watch or record. Looking for something specific? Simply type what you are looking for into the search box at the top.

You can also use our app as the world's best remote. Find what you want and click the **Watch Now** button in the upper right.



### TV Wherever You Are!

With the TiVo app, you can watch live or recorded TV on your iPad and/or Android tablet anywhere in the house via WiFi. Whether you're in the kitchen, the bedroom or even out in the yard, your favorite shows are just a click away.

With the TiVo app, you can also access your TiVo DVR on the go and manage your recordings, or schedule new ones straight from your iPad and/or Android tablet.

### How to Get the App

Search 'TiVo' in the Apple App Store or the Google Play Store and download the app to your device. To login to the app after it has been downloaded, you will need your Media Access Key, or the email address and password associated with your tivo.com account. To create an account, follow the instructions on the back of this guide. If you need additional help, visit [wavebroadband.com/tivo](http://wavebroadband.com/tivo), or call customer service at 1-866-928-3123.



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## Creating a TiVo Account at tivo.com.

You will need to create an account at [www.tivo.com](http://www.tivo.com) in order to take advantage of TiVo's online features, such as remote DVR management and scheduling, as well as logging into the TiVo mobile application for iOS and Android. You will need your TiVo Service Number (TSN) and your 10-Digit Media Access Key, along with a valid email address to create an account.

1. Visit [www.tivo.com](http://www.tivo.com) and click the “Sign In” button in the top-right corner of the page.
2. Click the “here” link displayed under “New Customer? Have a TiVo device from your cable company? Click [here](#) to create an account.”
3. Enter your 15-digit TiVo Service Number (TSN)
4. Enter your 10-digit Media Access Key (last 10 digits)
5. Click “Continue” button, and then enter a valid email address to associate with the account.
6. Click “Continue” button and then enter a password to associate with the account.
7. Once you've confirmed your password, click “Continue” button and then click “Go to My Account” to enter your email address and password for logon.
8. You can use the same email address and password combination to login to the TiVo app.

### IMPORTANT: Write down your TiVo account information.

Write your TiVo Service # (TSN) and Media Access Key below so that you have it handy in the future. Your TSN can be found on the back panel of your TiVo DVR and TiVo Mini, or through the TiVo interface via TiVo Central > Settings & Messages > Account & System Info > System Information. Your Media Access Key can be accessed via TiVo Central > Settings & Messages > Account & System Info > Media Access Key.

DVR TSN # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Mini TSN # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Media Access Key: \_\_\_\_\_

Email Address: \_\_\_\_\_

Visit [wavebroadband.com/tivo](http://wavebroadband.com/tivo) for additional information, FAQs, troubleshooting tips, and access to the full TiVo Service Guide.

1-866-WAVE-123 | [wavebroadband.com](http://wavebroadband.com)

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TIVO SERVICE



TiVo® Service from Wave

Quick Reference Guide

wave®

## TiVo Service from Wave

Only TiVo Service from Wave gets to know and anticipate what YOU like - ensuring there's always something you want to watch that's just a click away.

On your TV, tablet, smartphone or browser, TiVo keeps the programs you love at your side.

Our TiVo service gives you all this and more:

- Recommendations and shortcuts for what to watch right now that put an end to 'there's nothing on.'
- Stream live TV or recorded shows to your tablet or smartphone for the ultimate in freedom.
- Record up to 6 programs at once and store up to 1,000 hours.
- View live TV, TV On Demand, and the best web apps in one super easy-to-use service.

## Meet TiVo Central

The Launching Pad For Better TV Entertainment

To get to TiVo Central, simply press the **TiVo button** on your remote.



- **My Shows** is your new TiVo inbox. See what's new every day!
- **What to Watch Now** gives you quick links to the best on live TV.
- **Find TV, Movies, & Videos** - Search/Browse to quickly find programming you are in the mood for.
- **The Discovery Bar** at the top shows you personalized recommendations.

## With TiVo, There's Always Something On

With so many ways to find great shows to watch, the TiVo service puts an end to channel surfing.

### My Shows

**My Shows** is your TiVo inbox. It stores all your recorded programs as well as TiVo Suggestions and handy shortcuts to TV On Demand, YouTube and more. With the ability to record up to 6 shows at once and store up to 1,000 hours, you'll find a vast library of great entertainment here.



**Helpful Hint:** To get to **My Shows** super-fast from any screen, press the **TiVo button** at the top of your remote TWICE.



### What to Watch Now

TiVo's unique **What to Watch Now** menu provides instant shortcuts to the best live TV that's currently airing, so you never have to scroll through the guide again to find something to watch! Access it from the TiVo Central screen or by selecting the shortcut within the **My Shows** folder.

### TiVo Suggestions & Discovery Bar

Part of TiVo's magic is that it learns your preferences and suggests shows it thinks you'll like. **Suggestions** can be found in the **Suggestions** folder within your **My Shows** folder or in the **Discovery Bar** at the top of most TiVo screens.

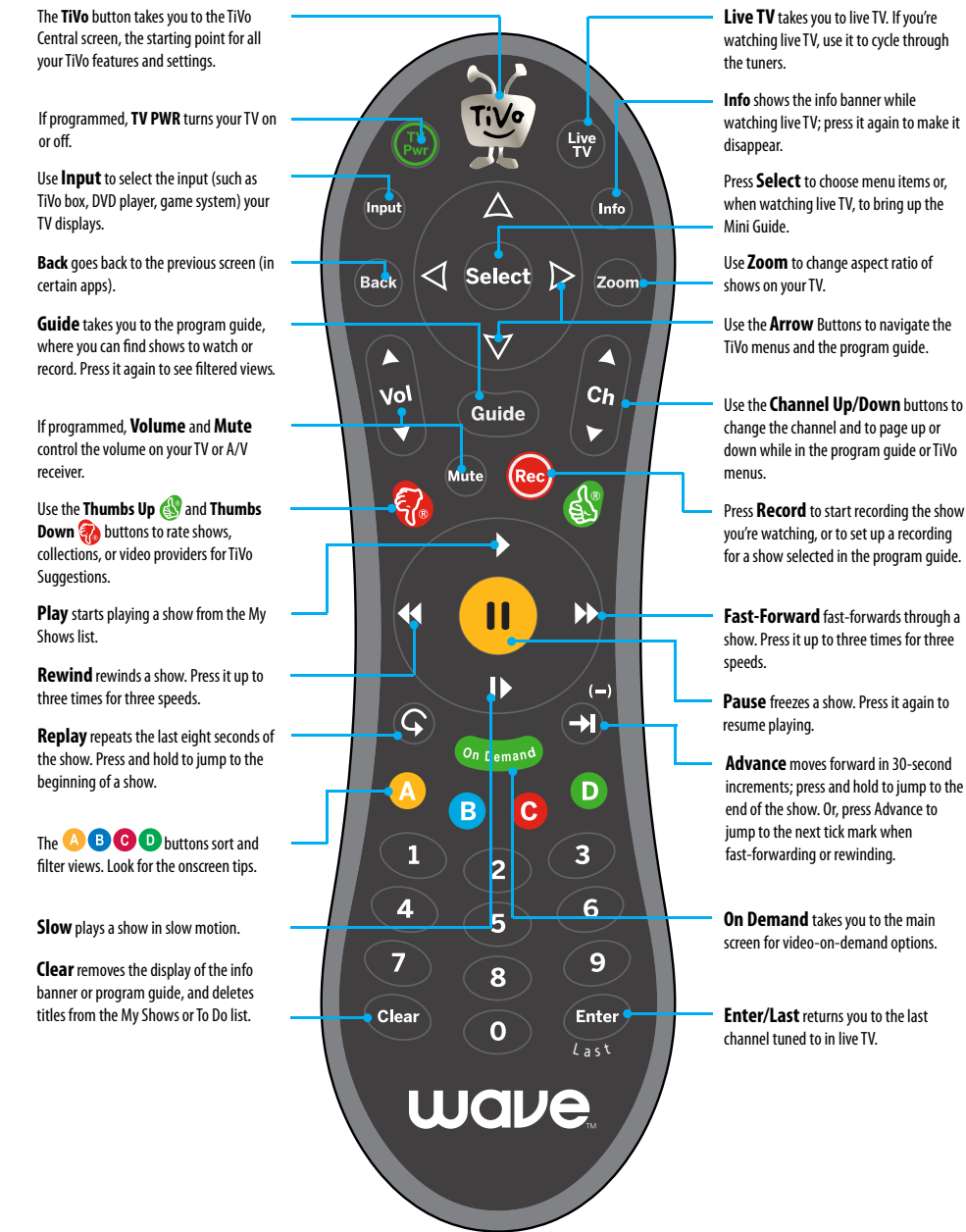
Don't worry – TiVo **Suggestions** will never replace shows you request or prevent them from being recorded, and they are always the first programs deleted to make room for recordings you request.

### Powerful Search Tools

**TiVo's Universal Search** allows you to easily find a show or movie based on title, actor or keyword. TiVo searches across both live TV and TV On Demand to find what you want. If you're interested in a specific actor ("George Clooney") or topic ("Football"), create a **WishList® Search**. The TiVo service constantly searches in the background and every time a movie or show airs that matches your criteria, it will be recorded. To use these search tools, go to TiVo Central then select "**Find TV Shows, Movies and Videos**".

## TiVo Remote Control

Here's a handy guide to understanding all the things your TiVo remote can do.



To program your TiVo remote, press the TiVo button to go to the TiVo Central screen. Then select Settings & Messages, then Settings, then Remote, CableCARD, & Devices, then Remote Control. Follow the easy on-screen instructions.

## Essential TiVo Tips

Here are some great ways to help you get the most out of your new TiVo Service from Wave.

### Make Frequent Use of the TiVo Button at the Top of your Remote

When you pick up your remote, the first button you should press is the **TiVo button**. It takes you to TiVo Central, your TV's new homepage. From here, a world of instant entertainment is at your fingertips.

### Find your Lost Remote

Finally - an easy way to locate that pesky missing remote! Simply press the **Remote Finder** button on the front of your TiVo receiver and your missing remote will sing a tune. To stop the tune, just press any button on the remote.

### Train your TiVo

Teach TiVo what shows you love and what you don't. Your TiVo will listen and learn – and make even better recommendations. Simply press the **Thumbs Up** or **Thumbs Down** buttons up to 3 times to say how much you really love or dislike a show.

### Get a Season Pass® to your Favorite Shows

When you set up a **Season Pass**, your TiVo will track and record every episode of the show for you, even if the time changes. You can tell it to record all shows or just new shows. To create a **Season Pass**, find the show you want, press **Record** and choose the **Season Pass** option.

### Skip the Ads or Create an Instant Replay

Press the **Advance** button to instantly jump forward 30 seconds and bypass ads. Press and hold the **Advance** button and you catch up to live TV. Miss that great sports play or punch line of a funny joke? Press the **Replay** button to jump back 8 seconds.

### Quickly Delete Something

To delete a show or entire folder, simply select what you want to delete from the **My Shows** folder and press the **Clear** button on the bottom of your remote.

### Recover a Deleted Show

Did someone accidentally delete your show? No problem. TiVo can recover it for you. Navigate to the bottom of your **My Shows** folder click on the **Recently Deleted** folder, select the show you want and recover it.

## MORE QUESTIONS

The Help screens are available from the **TiVo Central Screen > Settings & Messages > Help Questions?** Get answers by visiting [wavebroadband.com/tivo](http://wavebroadband.com/tivo), or call customer service at **1-866-WAVE-123 (1-866-928-3123)**.