

Welcome to your new billing statement.

1 Account Number & Payment Due Date
This is your 13-digit account number and the date your payment is due.

2 Account Pin
You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

3 Contact Us
Flexible options to help you reach us.


4 Summary
Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

5 Messaging Center
Important account information or news from Wave.

6 Payment Coupon & Balance Due
Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

7 Payment, Charges & Usage Detail
These sections detail your payments received during the last statement period, current monthly charges, and any usage charges.

8 Taxes, Surcharges & Fees
Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.



Service Location:
123 Main Street
PO Box 123
Anytown, USA 12345-6789
Account PIN: 123456

Page 1 of 5

Customer Name: Bill Sample
Statement Date: 08/25/2019
Account Number: 7201-0123456-01
Payment Due Date: 09/20/2019

Reach Coastcom by Wave

Website: www.coastcom.net
Telephone: 1-866-248-9857

PREVIOUS CHARGES

Previous Bill Amount	100.00
Payments Received	-100.00 CR
Balance Forward	0.00


CURRENT CHARGES

Bundled Services	105.85
High Speed Internet	15.00
Taxes, Surcharges & Fees	13.15
Total Current Charges	134.00

Total Amount Due: \$134.00

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.


Connect With Us On Social Media!



IMPORTANT MESSAGES

Upgraded Billing System is Live!

We've upgraded our billing system to bring you more convenience, awesome features and easier access to your account.



If you haven't already done so, please set up your new online MyWave account today! my.wavehome.com

REMITTANCE SECTION

Account Number: 7201-0123456-01
Billing Date: 08/25/2019
Due Date: 09/20/2019
Total Amount Due: \$134.00
Amount Enclosed: \$

Please put your account number on your check and make payable to: WAVE. We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Where available, cash payments are accepted at a local office or payment center near you. Please visit wavehome.com/contact to find a location near you.

coastcom by wave


2700 Monte Vista Parkway, Bonnet, WA 98021

ADDRESS SERVICE REQUESTED

123 MAIN STREET
ANYTOWN, USA 12345-6789

coastcom by wave

WAVE
PO BOX 31001-2714
PASADENA, CA 91110-2714



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Customer Name: Bill Sample
Statement Date: 08/25/2019
Account Number: 7201-0123456-01
Payment Due Date: 09/20/2019

PAYMENTS

The payments listed were received prior to that statement date at the top of the page. All payments received after this date will appear on your next statement.

Date	Description	Amount
08/29	Payment Received - Thank You!	-100.00 CR
		-\$100.00 CR

BUNDLED SERVICES

This section contains monthly phone services.

Date	Description	Amount
08/29-09/28	High Speed 250 Local Phone	105.85
		\$105.85

HIGH SPEED INTERNET

This section contains monthly data services.

Date	Description	Amount
08/29-09/28	Modem with standard WiFi <small>Includes Wireless Networking</small>	15.00
		\$15.00

USAGE

312-555-1212	Type	Min	Amount
	Local	18.0	0.00

TAXES, SURCHARGES & FEES

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website www.coastcom.net.

Description	Amount
Internet Sales Tax	2.08
Telephone 911 Service Fee	0.32
Federal USF Charge	0.28
Gross Receipts Assessment	0.02
USF Charge	0.28
911 Equalization Surcharge	0.06
Municipal Charge	1.15
Sales Tax	0.54
Sales Tax	0.88
Subscriber Line Charge	6.50
USF Charge	0.21
Sales Tax	0.83
	\$13.15

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Wave for details.

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Important account information or news from Wave.
- 6 Payment Coupon & Balance Due**
Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.
- 7 Multi-Location Activity**
This section provides detail for services and activity at each location.

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BILL SAMPLE
123 MAIN STREET
PO BOX 123
ANYTOWN, USA 12345-6789
Account PIN: 123456

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BILL SAMPLE
Statement Date: 07/28/2019
Account Number: 7201-0123456-01
Payment Due Date: 08/23/2019

Reach Coastcom by Wave

Website: www.coastcom.net
Telephone: 1-866-248-9857

PREVIOUS CHARGES

Previous Bill Amount	84,145.14
Payments Received	-84,145.14 CR
Balance Forward	0.00

CURRENT CHARGES

Digital Phone	808.33
High Speed Internet	2,120.11
Network Services	39,201.60
Taxes, Surcharges & Fees	606.10
Total Current Charges	42,736.14


Total Amount Due: 42,736.14

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.

IMPORTANT MESSAGES


The upgraded billing system is here

Welcome to your new Wave bill! We hope you enjoy the new format, more mobility options and easy online access to your account information.



Please visit my.wavehome.com for more information.

Connect With Us On Social Media



REMITTANCE SECTION

Account Number: 7201-0123456-01
Billing Date: 07/28/2019
Due Date: 08/23/2019
Total Amount Due: \$42,736.14
Amount Enclosed: \$

Please put your account number on your check and make payable to: WAVE. We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Where available, cash payments are accepted at a local office or payment center near you. Please visit wavehome.com/contact to find a location near you.

coastcom
by wave


3700 Monte Villa Parkway, Bothell, WA 98021

Electronic Service Requested

434000001 <E34>
BILL SAMPLE
123 MAIN STREET
PO BOX 123
ANYTOWN, USA 12345-6789

Wave
PO BOX 31001-2714
PASADENA, CA 91110-2714

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BILL SAMPLE
Statement Date: 07/28/2019
Account Number: 7201-0123456-01
Payment Due Date: 08/23/2019

7 Multi-Location Activity

Location	Previous Balance	Payments	Current Charges	One-Time Charges	Taxes, Fees & Surcharges	Total Amount	Minutes	Usage Amount
BILL SAMPLE 8201-0123456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$84,145.14	\$0.00	\$0.00	-\$150.00	\$0.00	\$83,995.14	0.0	\$0.00
BILL SAMPLE 8201-0223456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$131.88	\$0.00	\$2.64	\$134.52	0.0	\$0.00
BILL SAMPLE 8201-0323456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$155.82	\$0.00	\$3.12	\$158.94	0.0	\$0.00
BILL SAMPLE 8201-0423456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$131.88	\$0.00	\$2.64	\$134.52	0.0	\$0.00
BILL SAMPLE 8201-0523456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$131.88	\$0.00	\$2.64	\$134.52	0.0	\$0.00
BILL SAMPLE 8201-0623456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$67.88	-\$8.00	\$0.00	\$59.88	0.0	\$0.00
BILL SAMPLE 8201-0723456-01 123 MAIN STREET ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$65.88	\$0.00	\$0.00	\$65.88	0.0	\$0.00
BILL SAMPLE 8201-0823456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$129.54	\$0.00	\$0.00	\$129.54	0.0	\$0.00
BILL SAMPLE 8201-0923456-01 123 MAIN STREET ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$95.88	\$0.00	\$0.00	\$95.88	0.0	\$0.00
BILL SAMPLE 8201-1023456-01 811 LONETREE BLVD ROCKLIN, CA 95765-5875	\$0.00	\$0.00	\$107.82	\$0.00	\$0.00	\$107.82	0.0	\$0.00
BILL SAMPLE 8201-1123456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$1,620.00	\$0.00	\$0.00	\$1,620.00	0.0	\$0.00
BILL SAMPLE 8201-1223456-01 123 MAIN STREET PO BOX 123 ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$600.00	\$0.00	\$0.00	\$600.00	0.0	\$0.00
BILL SAMPLE 8201-1323456-01 123 MAIN STREET ANYTOWN, USA 12345-6789	\$0.00	\$0.00	\$94.80	\$0.00	\$1.90	\$96.70	0.0	\$0.00

Welcome to your new billing statement.

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Payment, Charges & Usage Detail

These sections detail your payments received during the last statement period, current monthly charges, and any usage charges.

9

Taxes, Surcharges & Fees


Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.



Page 3 of 5
 BILL SAMPLE
 Statement Date: 07/28/2019
 Account Number: 7201-0123456-01
 Payment Due Date: 08/23/2019


BILL SAMPLE
 123 MAIN STREET
 PO BOX 123
 ANYTOWN, USA 12345-6789

8201-0123456-01

 PAYMENTS


This section displays non-monthly credits. These are one-time credit adjustments that have been made to your account.

Date	Description	Amount
06/28	Payment Received - Thank you!	-\$84,145.14 CR
		-\$84,145.14 CR
		8201-0123456-01

 DIGITAL PHONE


This section contains monthly phone services.

Date	Description	Qty	Amount
555-555-1234			
07/26-07/31	Uni Phone Feat Package	3	269.44
	Business Unlimited Phone	4	269.45
		1	269.44
			\$ 808.33

 HIGH SPEED INTERNET

This section contains monthly data services.

Date	Description	Qty	Amount
07/26-07/31	Digital Access Equipment	1	1.99
	Business High Speed 6	1	19.99
08/01-08/31	Business High Speed 6	1	99.95
	Digital Access Equipment	1	9.95
			\$131.88

 NETWORK SERVICES

Circuit ID: 11.ABCD.004822.WAVE

Date	Description	Amount	
07/26-07/31	Ethernet Private Line	100.00	
	EPL COMMIT	20 MBPS	
08/01-08/31	Ethernet Private Line	500.00	
	EPL COMMIT	20 MBPS	
			\$600.00

TAXES, SURCHARGES & FEES

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website www.coastcom.net.

Description	Amount	
Cable	0.06	
Regulatory Fee	13.00	
Subscriber Line Charge	0.15	
State E911 Equalization Surcharge	1.39	
State Telecom Relay Surcharge		
		\$14.80

Total Amount Due By 8/23/2019

\$ 42,736.14

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